000 001 002 003 ACTIONFILLER: FILL-IN-THE-BLANK PROMPTING FOR OS AGENTS

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ABSTRACT

011 012 013 014 015 016 017 018 019 020 021 022 023 024 025 026 027 028 029 030 031 032 033 034 035 036 037 Many existing methods for operating system (OS) agents focus on predicting the next action based on the current state, which constructs a predefined task execution pipeline. While these methods demonstrate promising performance, reliance on state cognition modules like detector or recognizer could impede execution efficiency, particularly in long-horizon tasks with intricate action trajectories. Recognizing the remarkable accuracy of large language models (LLMs) in processing short instructions, this paper proposes the ActionFiller framework. The goal is to integrate easily executable short tasks into longer, cohesive tasks using fill-in-the-blank prompts, thereby minimizing redundant operations and enhancing efficiency. ActionFiller employs two types of action-oriented fill-in-the-blank prompts: one designed for subtasks and another for specific actions. To generate subtask prompts, we introduce a Foresight Optimization Agent (FOA) that constructs an initial prompt by referencing past short tasks. It then fills in the unreferenced parts with detailed prompts generated by a planning agent, effectively retaining valuable past experiences. Next, an Action Template Agent (ATA) generates action prompts for each subtask. This process yields three distinct types of action prompts: 1) executable action sequences, 2) non-executable action sequences with prompt parameters, and 3) pure text descriptions. To execute the action prompts effectively, we propose the CohesiveFlow method, which optimizes the second and third types of prompts by leveraging the cognitive state of the environment. Inspired by masked language modeling, the CohesiveFlow agent integrates the current environmental state with previously executed action sequences to update parameters and text descriptions, ensuring both feasibility and effectiveness in execution. To validate the efficacy of our approach for long-horizon instructions, we introduce a new benchmark called **EnduroSeq** and conduct experiments using the WinBench short instruction dataset. The results demonstrate that ActionFiller significantly enhances task completion rates and execution efficiency, offering a novel solution for the application of intelligent agents in complex environments.

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1 INTRODUCTION

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041 042 043 044 045 046 047 048 The development of language models (LM) has led to the emergence of AI-based agent[sWang et al.](#page-11-0) [\(2024b\)](#page-11-0); [Xi et al.](#page-11-1) [\(2023\)](#page-11-1), which play diverse roles in facilitating planning, decision-making, and reflection in both single-agen[tGe et al.](#page-10-0) [\(2024\)](#page-10-0); [Wang et al.](#page-11-2) [\(2023b\)](#page-11-2) and multi-agen[tHong et al.](#page-10-1) [\(2023\)](#page-10-1); [Wu et al.](#page-11-3) [\(2023\)](#page-11-3) scenarios across various instruction[sGe et al.](#page-10-2) [\(2023\)](#page-10-2). Currently, operating system (OS) agent[sZhang et al.](#page-12-0) [\(2024\)](#page-12-0); [Humphreys et al.](#page-10-3) [\(2022\)](#page-10-3); [Hong et al.](#page-10-4) [\(2024\)](#page-10-4); [Gur et al.](#page-10-5) [\(2023\)](#page-10-5); [Wang et al.](#page-11-4) [\(2024a\)](#page-11-4) primarily rely on two methodologies: constructing execution pipelines for predefined task[sWang et al.](#page-11-4) [\(2024a\)](#page-11-4) or using trained models to predict actions based on the current stat[eZhang et al.](#page-12-0) [\(2024\)](#page-12-0); [Hong et al.](#page-10-4) [\(2024\)](#page-10-4).

049 050 051 052 053 In an OS, agents analyze the current state to predict subsequent actions through a decision-making mechanism that evaluates this state and selects the most optimal action. However, before making decisions, state cognition modules—such as icon and text detectors—are employed to assess the running environmen[tHong et al.](#page-10-4) [\(2024\)](#page-10-4). This approach can reduce execution efficiency and prolong execution times, especially with complex long instructions. Moreover, this decision-making paradigm differs significantly from human cognitive processes. Humans tend to optimize their choices based

Figure 1: Comparative analysis of general OS agents and our ActionFiller.

on past experiences, often evaluating processes more streamlined before execution. This discrepancy prompts a reevaluation of the methodologies used by OS agents in search of more effective solutions. To further highlight these differences, we have illustrated this distinction in Figure [1](#page-1-0) that clarifies the approaches of OS agents versus Our ActionFiller.

070 071 072 073 074 075 076 077 To address these challenges, this paper introduces the ActionFiller framework—a novel approach designed to efficiently generate action sequences for operating system (OS) agents. The primary goal is to integrate easily executable short tasks into longer, cohesive tasks using fill-in-the-blank prompts, thereby minimizing redundant operations and enhancing overall efficiency. Unlike traditional method[sSignificant Gravitas;](#page-11-5) [Hong et al.](#page-10-1) [\(2023\)](#page-10-1); [Zhang et al.](#page-12-0) [\(2024\)](#page-12-0) , which rely heavily on cognitive decision-making, ActionFiller provides a more flexible solution by automating the creation of specific action templates and simulating human-like decision-making processes. This enhancement improves the responsiveness and adaptability of OS agents.

078 079 080 081 082 083 084 085 086 087 088 089 090 091 092 093 094 095 The ActionFiller framework consists of two types of action-oriented prompts: one for subtasks and another for action sequences. Subtask prompt: The objective of the subtask prompt is to construct a coherent sequence of steps that reflects human experience while balancing effectiveness and operational flexibility. To achieve this, we introduce a Foresight Optimization Module (FOM). Initially, this module references past human experiences to generate a prompt that incorporates both reference steps and additional operational steps. Subsequently, a more detailed prompt is created, devoid of human experiential references, outlining potential subtasks. Finally, this second prompt optimizes uncertain aspects by integrating both human experience and operational flexibility. Action prompt: an Action Template Agent (ATA) use the subtask prompt to generates three distinct types of action prompts for execution: 1) Executable Action Sequences: These templates are derived from human experiences and contain tasks with short instructions. This memory can be populated by the language model (LM) using predefined templates or by human input based on specific contexts. Executable action sequences can be directly executed by the OS agent. 2) Unexecutable Action Sequences: Characterized by variable parameters, these sequences cannot be executed without additional context or information. Once the parameters are updated based on the current environmental state, they can become executable. 3) Pure Textual Descriptions: This type emphasizes conveying actions through natural language, providing a narrative or illustrative format. However, these descriptions often exceed the LM's immediate capabilities, necessitating further elaboration or context for effective execution.

096 097 098 099 To address the limitations of the latter two types of prompts that cannot be executed directly, we propose the CohesiveFlow method. Inspired by masked language modeling, the CohesiveFlow agent integrates current environmental data and executed action sequences to refine parameters and decompose textual descriptions into actionable sequences, ensuring both feasibility and effectiveness.

100 101 102 103 104 105 To evaluate the efficacy of ActionFiller, we introduce a benchmark called **EnduroSeq**, specifically designed to assess long-horizon instruction execution. Complementary experiments were conducted using the WinBench short instruction dataset. Experimental results indicate that ActionFiller significantly enhances task completion rates and execution efficiency, offering a transformative solution for the deployment of intelligent agents in complex environments. In summary, our contributions can be summarized as follows:

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> • We focus on the often-overlooked issue of decision efficiency and propose a novel framework termed ActionFiller to streamline the generation of action sequences. This framework

108 109 110 111 112 113 reduces reliance on cognitive decision-making processes, improves the utilization of memory packages, and enhances execution efficiency for operating system agents. • To optimize action templates, we introduce the CohesiveFlow method, which optimizes unexecutable action sequences by dynamically updating parameters and leveraging environmental contexts, thereby facilitating more effective decision-making.

- We also present the EnduroSeq benchmark, specifically designed to evaluate long-horizon instruction execution, providing comprehensive validation of our approach.
- Our experimental findings demonstrate that ActionFiller not only increases task completion rates but also improves the adaptability of agents in diverse and complex scenarios, paving the way for more responsive AI-driven solutions.

2 RELATED WORK

122 2.1 LLM-BASED OS AGENTS

123 124 125 126 127 128 129 130 131 132 133 134 [Yao et al.](#page-11-6) [\(2022\)](#page-11-6) and [Deng et al.](#page-10-6) [\(2024\)](#page-10-6) improved agent performance in real web tasks by developing high-quality web task datasets. [Gur et al.](#page-10-5) [\(2023\)](#page-10-5) automated the processing of these tasks through the use of pre-trained language models (LLMs) and self-experience learning, while [Zheng et al.](#page-12-1) [\(2024a\)](#page-12-1) utilized GPT-4V for visual comprehension and web operations. As for the user interface (GUI), [Wang et al.](#page-11-7) [\(2023a\)](#page-11-7) transform graphical information into HTML representations, incorporating application-specific domain knowledge with LLMs. [Yan et al.](#page-11-8) [\(2023\)](#page-11-8) introduced a multimodal intelligent mobile agent utilizing GPT-4V, investigating its ability to interpret annotated screenshots. [Zhang et al.](#page-12-0) [\(2024\)](#page-12-0) replicated human spatial autonomy in managing mobile applications by utilizing XML files for localization, while [Wang et al.](#page-11-9) [\(2024c\)](#page-11-9) employed visualization module tools for the same purpose, thereby removing the dependency on XML files. Moreover, [Hong et al.](#page-10-4) [\(2024\)](#page-10-4) created a GUI agent founded on pre-trained visual language models. [Zhang et al.](#page-12-0) [\(2024\)](#page-12-0) developed a UI multi-agent framework specifically designed for the Windows operating system.

135 136 137 138 139 140 Although various text and visual language agent models have undergone extensive testing across web, mobile, and desktop environments—including UFO [Zhang et al.](#page-12-0) [\(2024\)](#page-12-0), CC-Net [Humphreys](#page-10-3) [et al.](#page-10-3) [\(2022\)](#page-10-3), AiTW [Rawles et al.](#page-10-7) [\(2024\)](#page-10-7), CogAgent [Hong et al.](#page-10-4) [\(2024\)](#page-10-4), MM-Navigator [Yan et al.](#page-11-8) [\(2023\)](#page-11-8), SeeAct [Zheng et al.](#page-12-2) [\(2024b\)](#page-12-2), WebAgent [Gur et al.](#page-10-5) [\(2023\)](#page-10-5), OS-Copilot [Wu et al.](#page-11-10) [\(2024\)](#page-11-10), and MobileAgen[tWang et al.](#page-11-4) [\(2024a\)](#page-11-4)—the effectiveness of task reuse, especially in handling complex instructions, still necessitates further investigation.

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2.2 LARGE MULTIMODAL MODELS

143 144 145 146 147 In recent years, Large Multimodal Models (LMMs) have made significant progress, particularly GPT-4V [OpenAI](#page-10-8) [\(2023\)](#page-10-8) and Gemini [Team et al.](#page-11-11) [\(2023\)](#page-11-11). Several studies [Akter et al.](#page-10-9) [\(2023\)](#page-10-9); [OpenAI](#page-10-8) [\(2023\)](#page-10-8); [Yang et al.](#page-11-12) [\(2023b\)](#page-11-12); [Zhang et al.](#page-12-3) [\(2023\)](#page-12-3); [Yang et al.](#page-11-13) [\(2023a\)](#page-11-13); [Yan et al.](#page-11-8) [\(2023\)](#page-11-8) highlight their exceptional integration in visual and linguistic reasoning capabilities, demonstrating powerful multimodal skills.

148 149 150 151 152 153 154 155 156 157 Although open-source models perform well on certain benchmark tests, there is still a performance gap compared to GPT-4V. However, these open-source models have advantages in terms of controllability and ease of fine-tuning, making them suitable for various applications. For example, CogAgent [Hong et al.](#page-10-4) [\(2024\)](#page-10-4) has been fine-tuned on HTML and screenshot pairs to enhance web understanding capabilities and has improved the processing of high-resolution image details through an image encoder. Additionally, Ferret [You et al.](#page-11-14) [\(2023\)](#page-11-14) can provide visual referencing and localization functionalities after fine-tuning. These models have also had their capabilities in visual and linguistic understanding and reasoning confirmed by further research from [Kazemzadeh et al.](#page-10-10) [\(2014\)](#page-10-10); [Goyal et al.](#page-10-11) [\(2017\)](#page-10-11); [Hendrycks et al.](#page-10-12) [\(2020\)](#page-10-12); [Saikh et al.](#page-10-13) [\(2022\)](#page-10-13); [Lu et al.](#page-10-14) [\(2022\)](#page-10-14); [Zhong](#page-12-4) [et al.](#page-12-4) [\(2023\)](#page-12-4); [Yue et al.](#page-12-5) [\(2024\)](#page-12-5).

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3 ACTIONFILLER

161 In this section, we first give the pipeline of ActionFiller in subsection [3.1,](#page-3-0) then provide the generation process of two types of fill-in-the-blank as well as the action execution process.

Figure 2: Comparative illustration of general OS agent and ActionFiller in Pipelines.

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3.1 PIPELINE DEFINITION

181 182 183 184 185 186 187 In this paper, we consider an agent that employs a large language model, denoted as \mathcal{L} , in conjunction with a text-based memory, M, using the Windows operating system as an example. To address the instructions provided by a human user, represented as q , the agent operates within an environment defined by an execution function \mathcal{E} . At each step t_i , the agent utilizes an observer, such as a text or a icon detector, to obtain the observation o_i from the current environment state s_i . Subsequently, it runs $\mathcal{L}(q,\mathbf{M},o_i)$ to predict the current action $a_i.$ As the action a_i is executed, the environment state transitions from s_i to s_{i+1} according to $\mathcal{E}(s_i, a_i)$.

188 189 190 191 192 This observe-act loop continues until the model predicts the stop action $a_i =$ STOP or reaches a predetermined termination condition, such as a maximum number of steps. The pipeline is illustrated in Figure [2\(](#page-3-1)a). From this figure, it is evident that each action execution requires one perception of the environment from the observer. However, frequent reliance on the observer during long-horizon instructions could be time-consuming.

193 194 195 196 197 198 199 200 201 202 203 To address this challenge, our objective is to minimize the number of observations as much as possible in the execution step. The general pipeline can refer to the Figure [2\(](#page-3-1)b). When observation cannot be bypassed, we also provide detailed prompts to facilitate action prediction. Leveraging the LLM's high accuracy with short instructions, we consider using short instructions to effectively resolve a long-horizon instruction. To achieve this, we first introduce a structural memory $S\mathcal{M}$ that encompasses various basic functions for each application on the PC, where each function consists of a sequence of instructions and actions, along with explanations for each action. Each basic function contains only 3-6 action steps. We then retrieve \mathcal{SM} to select the appropriate basic function $\mathcal F$ for the instruction. We treat $\mathcal F$ as a foundational element and employ it to generate reusable subtask prompts and subsequent action prompts, thereby invoking the observer only when absolutely necessary. Next, we introduce two types of action-oriented fill-in-the-blank, subtask prompt and action prompt.

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3.2 FILL-IN-THE-BLANK PROMPT

207 208 209 The ActionFiller framework consists of two types of action-oriented prompts: one designed for subtasks and another tailored for action sequences. In figure [3,](#page-4-0) we show the core mechanism behind this framework.

210 211 212 213 214 215 Subtask Prompt: The objective of the subtask prompt is to construct a coherent sequence of steps that reflects human experience while balancing effectiveness and operational flexibility. To achieve this, we introduce a Foresight Optimization Module (FOM). Initially, this module leverages past human experiences to generate a prompt that incorporates both reference steps—grounded in historical data—and additional operational steps that are adaptable to various contexts. Following this, a more detailed prompt is created, devoid of direct human experiential references, which outlines potential subtasks in a clear and organized manner. This second prompt is then optimized to address

Figure 3: Fill-In-The-Blank prompt generation.

233 234 235 uncertain aspects by integrating both human experience and operational flexibility, ensuring that the agent can navigate complexities effectively. In Figure [4](#page-5-0) (a), we provide a detailed demo to show how to generate subtask prompts.

236 237 238 239 240 241 Action Prompt: To emulate human thought processes in addressing complex problems, we have developed three types of action prompts to enhance familiarity with specific tasks. These prompts are designed to correspond to various levels of understanding, ranging from full mastery to initial recognition. By aligning the LLM's responses with the user's prior experience, the prompts help the agent deliver adaptive, context-aware actions, reducing redundant operations and improving overall efficiency.

242 243 244 245 246 247 248 249 250 251 252 253 254 255 In our paper, an Action Template Agent (ATA) utilizes the subtask prompt to generate three distinct types of action prompts for execution: 1) Executable Action Sequences: These templates are derived from human experiences and consist of tasks that involve short, clear instructions. This memory can be populated by the language model (LM) using predefined templates or through human input, tailored to specific contexts. Executable action sequences can be directly executed by the operating system agent, allowing for seamless interaction with the environment. 2) Unexecutable Action Sequences: These sequences are characterized by variable parameters, rendering them nonexecutable without additional context or information. Once the parameters are updated based on the current environmental state, they can transform into executable sequences, enabling the agent to adapt to changing conditions effectively. 3) Pure Textual Descriptions: This type emphasizes conveying actions through natural language, providing a narrative or illustrative format that is rich in detail. However, these descriptions often exceed the LM's immediate capabilities, necessitating further elaboration or contextual information for effective execution. This prompts the agent to seek additional input or clarification before proceeding. A detailed illustration is provided in Figure [4\(](#page-5-0)b), where various types of action prompts are colored to distinguish between them.

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3.3 COHESIVEFLOW AGENT

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260 261 262 263 264 We observed that during action execution, the latter two types of prompts—non-executable action sequences with prompt parameters, and pure text descriptions—struggle to function effectively in the OS environment. To address this issue, we propose a CohesiveFlow agent, which focuses on either providing the correct parameters to render non-executable prompts executable, or optimizing textual descriptions to generate accurate, concise action sequences.

265 266 267 268 269 When encountering a second action prompt, we utilize a large language model (LLM) such as GPT-4 to predict the parameters for the next action based on previously executed actions and the current OS environment state. These parameters vary depending on the action type: for instance, a click operation requires coordinates, whereas a text-based action requires specific input. Rather than relying on traditional probabilistic models, this prediction task is framed as a sequence-to-sequence generation problem. The LLM predicts the next action A_t from an input sequence that includes the users'

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356 357 358 359 to achieve the desired outcome. In contrast, static tasks are more rigid, offering only one predefined solution path that must be followed precisely. In Table [5,](#page-5-1) we present the breakdown of tasks categorized by solution path availability, showcasing examples, the number of tasks, and their respective percentages.

360 361 362 363 364 365 366 Each sample in the dataset is constructed to encompass a wide range of complexity, with over 8 sub-tasks and at least 11 action sequences, as illustrated in Figure [6.](#page-5-1) Each task and action sequence is designed to mimic real-world scenarios involving extended, multi-step instructions that challenge the model's ability to maintain context over long sequences. The detail of each instruction is shown in Table [1.](#page-6-0) Additionally, EnduroSeq is intended to facilitate the evaluation of various aspects of performance, such as adaptability to dynamic tasks and robustness in handling tasks with fixed constraints.

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4 EXPERIMENTS

370 371 4.1 IMPLEMENTATIONS

372 373 374 375 376 377 In our experiments, the agent operates within a well-defined action space tailored to the Windows operating system. This action space consists of discrete actions, including basic navigation, selection, and interaction commands. Each action is mapped to the functional requirements of the environment, enabling the agent to efficiently progress through various tasks. For example, in the WindowsBench dataset, the action space includes task-specific interactions such as launching applications, navigating menus, and executing commands. The detailed action space is provided in Table [2.](#page-7-0)

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Table 2: Action space for agent interaction in our ActionFiller

Table 3: Performance comparison (%) on ENDUROSEQ.

Framework	Category	SR	CR	Avg. SR	Avg. CR
GPT-40 (Human Surrogate)	Static Tasks	40.0	62.3	56.7	73.8
	Dynamic Tasks	$\overline{73.3}$	85.2		
GPT-o1 (Human Surrogate)	Static Tasks	46.7	68.5	60.0	77.7
	Dynamic Tasks	73.3	86.8		
ActionFiller	Static Tasks	80.0	91.8	80.0	92.7
	Dynamic Tasks	80.0	93.5		

4.2 DATASET & BASELINES & METRICS

402 403 404 405 406 407 Dataset We utilize the WindowsBench and ENDUROSEQ datasets to evaluate the performance of our ActionFiller framework and baseline methods. WindowsBench, originally derived from the UFO agent, consists of 30 samples spanning 9 applications, along with a cross-application dataset containing a rich variety of operational samples. ENDUROSEQ is a custom dataset designed to include extensive subtasks and actions. It is segmented into static and dynamic categories, with the former targeting single-path solutions and the latter accommodating multi-path solutions.

408 Baselines In our paper, we use GPT-4o and GPT-o1 as our baseline.

409 410 411 Metrics We use two metrics to evaluate the performance of mobile device operation agents across different dimensions:

- Success Rate (SR): This metric quantifies the agent's ability to successfully accomplish assigned tasks. A score of 1 is attributed when a task is fully completed, signifying successful execution.
- Completion Rate (CR): This metric evaluates the agent's intermediate performance during task execution, specifically assessing the effectiveness of its actions. In scenarios requiring complex planning, even if the task is not fully completed, incremental progress or partially effective actions contribute positively to this score.
- **420** 4.3 EXPERIMENT RESULTS

422 423 424 425 426 427 428 429 The experimental results in Table [3](#page-7-1) highlight the superior performance of our proposed ActionFiller method across various applications in long instruction. For instance, in tasks such as Outlook and File Explorer, our method consistently achieves higher success rates and better Completion Rates (CR) compared to baseline approaches using gpt-4o and gpt-o1. Specifically, our method excels in handling complex applications like Visual Studio Code and Edge Browser, where it significantly outperforms the baseline, demonstrating its effectiveness in improving task completion and robustness. This strong performance across both static and dynamic tasks confirms the efficiency and reliability of the ActionFiller framework in optimizing agent actions and reducing errors.

430 431 To show the superiority of our ActionFiller in the short instruction, the experimental results in Table [4](#page-8-0) show that ActionFiller significantly outperforms GPT-4 and GPT-o1 in the WindowsBench tests. Whether in terms of Success Rate (SR) or Completion Rate (CR), ActionFiller demonstrates

Table 4: Performance statistics for various applications in WindowsBench.

Figure 7: Comparison of generated plans between GPT-4 and ActionFiller.

470 472 473 higher efficiency and reliability across most applications, especially in key applications such as Outlook, Photos, and PowerPoint. It not only completes more tasks but also achieves a higher completion rate with fewer steps, showcasing its exceptional ability in handling complex tasks. This proves the strong advantages of ActionFiller in task automation within the Windows ecosystem.

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4.4 CASE STUDY

477 478 479 480 481 482 483 In Figure [7,](#page-8-1) we present a demonstration using the instruction: 'Open the image at C: \N ew folder 1, summarize its content, and use the summarized text to search for a similar image on Google.' The left side of the figure shows GPT-4's generated plan, while the right side displays ActionFiller's plan. We observe that GPT-4 misinterprets the intent of the instruction. In contrast, ActionFiller not only correctly comprehends the instruction but also provides a more efficient execution strategy, completing the task with a single action using the Observer (clicking the image). This further demonstrates the effectiveness and efficiency of ActionFiller.

484 485 We also show a successful episode in Figure [8,](#page-9-0) illustrating a successful episode where ActionFiller is employed to execute a long instruction for renting a house. The framework effectively decomposes the complex task into manageable subtasks, allowing for a structured and step-by-step approach.

 ficiency. Overall, ActionFiller paves the way for more effective applications of intelligent agents in complex environments, demonstrating its potential to redefine task execution strategies in operating systems.

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